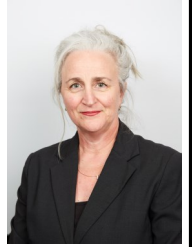


## From Antoinette Hall, General Manager, Eureka Tower

Welcome to the first newsletter for 2021. For those of you who managed to get away or have a break, we hope it was enjoyable and you are refreshed for the year ahead.

We commence 2021 with COVID under control in Victoria. People slowly heading back to work, businesses reopened and school is back. Time to start ferrying kids around from school to ballet to music lessons to sports sessions, but you wouldn't have it any other way. May it continue. Welcome 2021.



### Lift etiquette during COVID

Many comments have been raised regarding lift etiquette during COVID and how this should be managed. As we know, there are people in the building who are vulnerable, either elderly or maybe not the best health-wise who have real concerns about COVID and the effect it could have on them if they were to contract it. There are also people in the building who have an exemption from wearing a mask.

Wearing a mask in the lift is not compulsory, but is a thoughtful gesture if someone else is in the lift wearing a mask. If you do not wish to wear a mask, maybe ask if it is OK for you to share a lift if the lift is occupied by a person wearing a mask. Or maybe just take another lift.

### Noise levels

With restriction easing, there are more visitors to Eureka Tower.

It is important all residents and guests respect their neighbours on your level as well as below and above you. Your balcony may be close to an apartment's bedroom, so always keep noise levels to a minimum when in your apartment or on your balcony.



### Pool/Gym

The Gym and Pool are closed at following times for cleaning.



**(Your card won't work at these times)**

- 8:30am—09:00am (30 min clean/closed);
- 12:00pm -12:30pm (30 min clean/closed);
- 3:30pm – 4:00pm (30 min clean/closed);
- 7:00pm – 7:30pm (30 min clean/closed).

### COVID-19

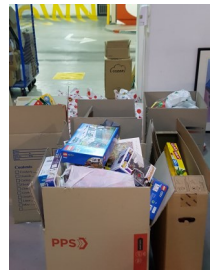
Unfortunately we still have rules in place for COVID-19. These are constantly changing. We request, that if you come back from any considered 'hot spot', please notify concierge immediately, self-isolate and get tested.

It is important that we know, so we will assist you in any way we can.

### Salvation Army Donations



Christmas donations received from residents was great with about 6 boxes filled with groceries and toys. The Owners Corporation contributed \$1,000 worth of groceries to the cause. These generous donations had the Salvation Army collection van full to the brim. Their volunteers excited and grateful for the generosity of all who contributed. Thanks everyone.



### Open Cinema - Movie choices

Every 2nd Tuesday, Eureka Tower holds a movie night open to all residents. Concierge is happy to choose a movie but if a resident has a movie suggestion they would like to see, let concierge know and we'll try and get it for you.



### Packages in loading dock

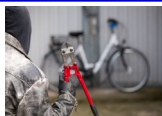
The loading dock receives three main deliveries and ad hoc deliveries each day. Some items are large, or multiple boxes. With limited space, we request you arrange to pick up your delivered item/s the day you have been notified by us of their arrival.

**Note: Our team will advise your item has arrived for pick-up.**

## Community

### Bicycle Theft attempts:

**Reminder:** Use a quality D or U-Lock on your bicycle in the carpark. Place the lock through the frame and not just the wheel.



Theft attempts still occur within the carpark. Cable locks can be cut within 30 seconds. If you see any suspicious people/behaviour in the carpark, call Concierge on 039685 0188.

### Balcony Etiquette

Please consider your neighbours when utilizing your balcony. Flicking cigarettes over your balconies is illegal and dangerous. Please use an enclosed ashtray and empty frequently, indoors and appropriately.

Please do not hose your balconies or push excess water over the edge. This often gets splashed across windows, causing thousands of dollars in excess cleaning.

Please be careful when watering plants on your balcony and ensure water falls to the drainage point and once again, not over your balcony.

### Illegally Parked Cars & Towing

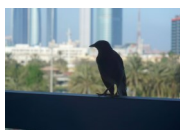
Please park within your own allocated car space/s.

Contact Concierge if someone is parked in your car parking space. They will attempt to contact the vehicle owner to remove the vehicle and explain the towing process.

It is important you advise Concierge of the vehicle registration number and details of any new vehicle you are bringing into the building for this very reason. If your vehicle is towed, it is an expensive exercise to have it released and it will be at your cost.

### Bird seeds:

We love the Melbourne local fauna but please don't feed birds from your balcony.



Leaving seeds out for birds is causing excess mess across neighbouring balconies with seeds being blown around and bird droppings.

Feeding wild birds also creates a dependence on humans for survival. Instead, take a stroll down to the botanical gardens as a much nicer alternative.

### Yoga

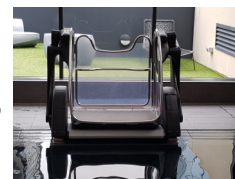
Due to very limited numbers, Yoga at Eureka Tower will no longer be held. If you wish to join online yoga, please follow the link:

<https://app.acuityscheduling.com/catalog.php?owner=19715263&action=addCart&clear=1&id=987006>

<https://www.experienceyoga.com.au/yoga-class/>

### Pool Pod

For those who are unable to get themselves down and in and out of the pool, the pool pod (disabled lift) is almost ready for use.



For an induction, please put your name down with Concierge on 9685 0188. Inductions on the equipment will be organised for w/c 8/2/21.

### Hard Rubbish Collection

Eureka Tower has very limited space to store large waste items for long periods. Due to an increase in requests for hard waste removals, the loading dock has arranged two regular pickups each month. Contact the loading dock on 9685 0116 to book the goods lift to bring down your items for hard waste at the required times.

### Items in car park spaces

It is against the Owners Corporation rules to store items openly in your car parking space, it is also a fire risk to the building.

Please remove any items from your car parking space that are not in a proper storage box. Also ensure your storage box is properly locked. The Owners Corporation does not accept liability for items stolen from within the car park.

## What's on around Southbank

### Australian Open

Dates: 08 February—21 February 2021

Where: Melbourne Park Precinct



The Australian Open is returning with all the biggest names and tennis moments to make it an absolute must-see event - and you can be there to catch all the action.

[www.ticketmaster.com.au](http://www.ticketmaster.com.au)

### NGV Triennial 2020—Contemporary Art

Dates: 19 December — 18 April 2021

Where: 180 St. Kilda Road

Free Event, but booking required

A free gallery-wide presentation, features 86 projects by more than 100 artists, designers and collectives from more than 30 countries.

<https://connect.ngv.vic.gov.au/39619>

### Free Movies at Fed Square

Dates: 23 January— 28 March 2021

The Big Screen at Fed Square is lighting up this summer with a stack of classic films, and they're all completely free.

<https://whatson.melbourne.vic.gov.au/things-to-do/free-movies-at-fed-square>