

## From Antoinette Hall, General Manager, Eureka Tower

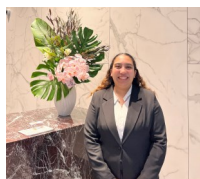
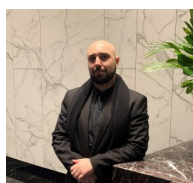
I am happy to announce we are nearing the final stages of some building refurbishment projects with the carpet replacement, repainting, and cleaning of common area car parking almost complete. We thank everyone for their patience and continuous cooperation, whilst we ensure the success in maintaining Eureka Tower iconic stature. We also welcome two new additions to our concierge team. Please give them your warmest Eureka Tower welcome!



## New Staff—Welcome

We have two new staff members to introduce you to.

1. Josh, our new Night Concierge.  
Josh has recently completed his Concierge training. We are lucky to have Josh, an experienced concierge but you will only see him Sunday to Thursday nights 11pm—7am. Josh is always happy to have a chat especially if it's about AFL.
2. Tatiana our newest concierge recruit will be doing day or afternoon shifts. Tatiana has a strong hospitality background and has also completed her concierge training and is ready to assist where she can.



Joshua & Tatiana, welcome and wishing you every success.

## Items left in car spaces

**Remember:** storing items openly in your car space is prohibited as it goes against the Owners Corporation rules and can create a fire risk to the building, which in turn affects the building's insurance.

For your security, please ensure your storage box and your vehicle are locked at all times. The Owners Corporation cannot be held liable for any items stolen within the carpark including your vehicle.

## Open Cinema — Sporting Events

As you are aware, the cinema has just reopened recently—and it's been a big hit! It looks amazing.

Open cinema for major sporting event finals (FIFA Women's World Cup, AFL Finals, etc.) is now in progress. Further details will be posted on the electronic noticeboard in the mailroom soon!



## Polishing lift tiles

As part of the building refurbishment work, all lift tiles will be polished before the lift carpet is removed within the next 2 weeks. We will advise everyone as a lift will be out of action during the process.

The lift tiles will be polished whilst the current carpet is still in place. The carpet will then be replaced the following day. This will ensure there are no tripping hazards in the lifts.

## Key Authorisations

Eureka Tower is well known for its security. Due to recent Concierge staff changes and to ensure we get it right, we ask that all the key authorisations for your apartment are up to date.

Please advise Concierge of key authorisations to your apartment and any changes so we can update our records. Please also advise those authorised to pick up keys they will be required to show their ID (Eureka Tower policy) otherwise keys cannot be handed out.

## Number Plate Recognition

Number plate recognition is a key security component of keeping intruders out of the Eureka Tower car park.

Therefore, please advise Concierge of any change in your vehicle including number plate or that of a visitor coming to stay in your car park. We can then ensure the vehicle has a right to be in the Eureka Tower car park.

Even though secure and our security team do a great job, it is extremely difficult to maintain 100% security in the car park. Therefore, your assistance goes a long way to recognise intruders quickly and being able to act.

## Apartment Smoking

If you are going to smoke in your apartment, please ensure your neighbours are not compromised by the smell. Place something under your door to stop the smells from going into common property areas.

## Community

### Rubbish Chute and your valuables

When your rubbish goes down the chute, it reaches a compacting unit where it is compacted to fit into large 1100 litre bins, picked up every morning.

Therefore be mindful of your valuables and ensure you do not throw anything of importance accidentally down the chute, as once it goes down the chute, it cannot be retrieved.

### Cooking Reminder

Always use your rangehood when cooking to remove cooking smells that may spread to the common area. If you accidentally burn toast or encounter smoke, turn on your rangehood and turn on the lights in your bathroom to activate the fan. DO NOT open your apartment door to clear the smoke as the smoke will spread and may trigger a common area smoke detector which will automatically call out Fire Rescue Victoria. (It is an expensive call out) Once the common area detector is activated the alarm cannot be turned off.

### E-Waste Disposal & Charity Bins



Eureka Tower has a regular charity collection with Sacred Heart Mission where residents can donate good clothing, shoes, bags, accessories, and bric-a-brac. Please bag items and bring them down to Concierge at any time.

Residents can also bring down small appliances (kettle, toaster, vacuum, laptops etc) to the E-waste bin.

### Gym etiquette

Eureka Tower has a great pool and sauna, as well as a gym filled with great equipment. Please follow the rules in place for these recreational facilities, be mindful of your surroundings and respect fellow residents.



Ensure you wear appropriate clothing/footwear to/from and whilst in these areas. Limit your time on equipment during busy periods and do not drop weights as it causes disturbances to apartments above.

### Security

With additional movement and issues in Southbank, the two front airlocks have been locked at all times.

Please advise Concierge immediately if you notice anyone following you into the building who does not swipe at all or carry a swipe with them.

## What's on in and around Southbank

### FIFA Women's World Cup Festival

Catch all the matches on the big screen, enjoy an array of food and drinks, be immersed through interactive experiences, and soak up the highs, the lows, the culture, the people and the game.

When: 21 July — 8 August 2023

Venue: Federation Square

More info: <https://whatson.melbourne.vic.gov.au/things-to-do/fifa-womens-world-cup-fan-festival>



### The Australian Chamber Orchestra Presents: Dvořák's Serenade

Give yourself over to this spirited journey featuring the sublime and visceral music of Dvořák and Bartók.

When: 13 & 14 August

Venue: Arts Centre Melbourne

More info: <https://www.artscentremelbourne.com.au/whats-on/2023/seasons/aco/dvoraks-serenade>



### Melbourne International Film Festival

MIFF's 2023 program is live! It's ready to be discovered, highlighted, colour-coded, scheduled – the inevitable clashes debated, favourites selected.

When: 3—20 August

More info: <https://miff.com.au/>

### Lightscape—Melbourne

This winter event sold out in 2022. It now returns to Royal Botanic Gardens Melbourne, all new and reimagined for 2023.

Until: 3 August 2023

Various times so check out the website.

Further info: [www.lightscapemelbourne.com.au](http://www.lightscapemelbourne.com.au)



### La Camera Southgate

Blues and Booze with Robert Severini and David Cryer on 26 July, 6:30pm.

Gather your friends and family and enjoy some special offers on the night and 2 course set menu for only \$50!

OR try their Opera Night on 30 August.

Located in Southgate—a treat for the family.

See: [lacamerasouthgate.com](http://lacamerasouthgate.com)