

From Antoinette Hall, General Manager, Eureka Tower

After being at the helm of Eureka Tower for the past 12+ years, this is my last newsletter as I finish my work here on 27 March 2026. It's been a lot of hard work and long hours, but also a privilege looking after such an amazing building. I thank the Eureka Tower building management teams for their dedication and support over the past 12+ years—you guys have been wonderful. I also thank the many lovely residents, past and present who have made working at Eureka Tower an added pleasure. But now...the newsletter—lots of great info. Enjoy. Good health and warm wishes to you all.



Salvation Army Donations

A big thank you to all the owners and residents of Eureka Tower who generously donated food and toys to the Salvation Army Christmas Appeal.



Thanks to your kindness, we were able to fill an entire truck with donations, all from our own building. The team collecting the items were incredibly grateful and asked us to pass on their sincere thanks to everyone who contributed.

It was truly heartwarming to see our community come together and make such a meaningful difference for others.

Contractors Working in the Apartment

Residents are reminded that all contractors doing works inside apartments must sign in at the Loading Dock before starting any work, regardless of the type of work being undertaken. This ensures works are authorised, inducted, and alarms can be isolated if required, in line with Owners Corporation requirements.

To make the process easier, instruct your contractors to enter via the Loading Dock at Cook St, so they can sign it first prior to getting access to the foyer.

Needing Extra Car Space?

Eureka Tower does not have designated visitor or contractor parking. Guests, contractors, and visitors may only park in your allocated car space, provided it is available.

If you require an additional car space, please visit the Eureka Tower Living website's Residents' Noticeboard, where other residents may advertise car spaces for lease or ask them to park next door at Wilsons Car Park.

<https://www.eurekaliving.com.au/residents-noticeboard/>

Parking in another resident's car space without permission is not permitted and may result in towing.



Easter Egg Guessing Game Competition

Our Easter Egg Guessing Competition is returning to Eureka Tower in support of the Good Friday Appeal. Residents are invited to take part by guessing how many chocolate eggs and treats are inside the jar located at Concierge. The closest guess wins!



Entries are \$5 for one guess or \$10 for three guesses, with all proceeds going towards the Good Friday Appeal for the Royal Children's Hospital.

Drop by Concierge to make your guess and support a great cause.

Items Held by Concierge at the Desk

Residents are reminded that Concierge cannot receive or hold cash or any form of payment at the desk. Recently, we have seen an increase in items being left for marketplace buyers to collect.



As Concierge manages a high volume of keys, parcels, and other items daily, we are unable to accommodate these collections on a regular basis. Residents are advised to make alternative arrangements.

My Parcel Locker

Please note that the My Parcel Locker can hold parcels for free for up to 48 hours only. We kindly ask all residents to collect their parcels within this timeframe to avoid daily storage fees. If a parcel is delivered and placed into the lockers while you are away, please forward the locker access code (QR code or 6-digit pin code) to concierge@eurekatower.com.au as soon as possible. This allows us to retrieve the parcel and hold it securely until your return, where possible.



Community

Cleaning Up After Your Pet

All pet owners are required to clean up after their pets if they soil any common areas. This includes urination or defecation in the car park, foyer, airlock, the front of the building, or any other shared spaces



Failure to clean up after a pet is considered a breach. The Owners Corporation may issue a breach notice and invoice the resident for the time and costs incurred by cleaning staff. If a pet is causing an ongoing nuisance, the Owners Corporation also has the right to have the pet removed from the premises. In some cases, the City of Melbourne may be contacted.

Car Space - Parking Over the White Lines

We have received numerous reports of residents parking their vehicles too close or outside the white lines.



We remind residents to park your vehicles fully within the lines of your car space. Not only does this make it very difficult for others to park or move through the car park, it also increases the risk of damage to your vehicle and other people's vehicles.

E-Waste Disposal & Charity Bins

Eureka Tower continues its charity collection with Sacred Heart Mission, an easy way for residents to support those in need. We accept good quality clothing, blankets, shoes, bags, accessories, and bric-a-brac. Simply bag your donations and bring them to Concierge anytime.



Small appliances and gadgets can also be dropped off in our E-waste bin.



Items in Car Space

Storing items openly in car spaces is not permitted under the Owners Corporation rules. This is to reduce fire risks and to ensure the building remains compliant with insurance requirements.



For your own security, residents are reminded to keep storage cages and vehicles locked at all times. The Owners Corporation cannot accept responsibility for any loss or theft of items within the car park, including from vehicles or your vehicle.

What's on in and around Southbank

DIVA at Australian Museum of Performing Arts

From Cher and Kylie Minogue to Beyoncé and Billie Eilish. **Southbank residents are invited to see DIVA for free**, using code **DIVASOUTHBANK**.



All summer, DIVA is open daily until 7pm. The exhibition runs until 26 April 2026.

Book online: <https://tickets.artscentremelbourne.com.au/en/ampa/buyingflow/>

Choir 3006

The free community choir for everyone who lives, works, plays and learns in Southbank. Led by dynamic choral conductor Renee Heron, you're invited to escape the daily grind with a weekly social sing.



Where: Melbourne Recital Centre

Register Here: <https://www.melbournerecital.com.au/whats-on/current-productions/choir-3006>

Melbourne International Comedy Festival

Melbourne International Comedy Festival is back and in 2026 they're celebrating 40 years of funny.



When: 25 March - 19 April

Book Online: <https://www.comedyfestival.com.au/browse-shows/>

Melbourne Food and Wine Festival

The Melbourne Food and Wine Festival brings a 10-day feast with the best-of-the-best from Australia and the world, direct to your lips.



More information in the link below.

When: 20-29 March

Visit: <https://whatson.melbourne.vic.gov.au/things-to-do/melbourne-food-and-wine-festival>

Spirit of Melbourne Lunch Cruise

Cruise the Yarra River in elegance and comfort on a two-hour lunch cruise.



Check-in starts at 12:45pm and closes at 1pm sharp.

When: Until 30 August

Book Online: <https://www.melbcruises.com.au/cruising-restaurant/spirit-of-melbourne-lunch-cruise/>