



From Antoinette Hall, General Manager, Eureka Tower

It's hard to believe it is almost Christmas and 2021 will soon be over. It has been a difficult year for many and we hope 2022 will be full of prosperity, happiness and good health for you all.

A lot going on at Eureka Tower as we try to catch up on work that was placed on hold—see below.

We thank you for your continued support during difficult times. Enjoy the festivities and year ahead.



Re-opening/Vaccination Policy

Following recent Vic. Gov easing of restrictions, our resident facilities have re-opened for double vaccinated residents (those with genuine exemptions) and those who have completed their gym and pool inductions.

Contact concierge to provide proof of vaccination/exemption or to book your induction if required.

It is important access to residents wanting to come into the gym does not occur. Please continue to wipe down equipment after each use. Limits still apply.

The gym hours are from 4:30am to 11pm daily with regular cleaning in place but without the need to close.

Eureka Tower Christmas Tree

I'm sure we are all looking forward to the festive season and a good break after the year that has been.

The building management team will put up the Eureka Tower Christmas tree in the main foyer very soon to give you all a bit of Christmas cheer.

Kids—Don't forget to pop Santa a letter in his mail box located near the Christmas tree.

This will be a nice way to start off the holidays and bring some bling and joy into the foyer.



EurekaLiving website and Noticeboard

Please visit the Eureka Living website to find any ads on the resident's notice board. <https://www.eurekaliving.com.au/residents-noticeboard/>.

You can send you ad's to concierge@eurekatower.com.au

They need to be written up in an A4 document and will be posted on the noticeboard.

Bin Chute Repairs

We ask you to take note of the recent email to all residents (levels 11-78) advising of repairs required on the rubbish chute from Monday the 22nd November to Friday the 27th November. During this time the rubbish chute on each floor will be locked off and unavailable.

Building management has organised smaller bins to be placed on each level located in the recycle rooms of levels 11-52 and within the chute rooms of levels 54-79.

The bins will be swapped when full.

Residents have the option to take their rubbish to the basement to assist with this situation if they wish.



Packages

The loading dock has seen a vast increase in parcel deliveries this year and as Christmas approaches this will increase further.

All parcels need to be processed. Until you receive notification your package is ready from the loading dock, it is not ready to be picked up.

Parcel Lockers

Parcel lockers are being installed in the mail room (and Cook Street mail areas). This will make the process of package pick-up quicker and will allow our concierge team to provide you with a greater service.

We will advise all residents when service this is available.

New Night Concierge

We welcome Shamal as the new member of our concierge team. Shamal works the night concierge shift from 11pm to 7am.

We encourage you to introduce yourself to Shamal when walking through the foyer and welcome him to the Eureka Tower.



Community

Securing bicycles in car park

Bicycle theft is very high in the Southbank Area. Please secure your bicycle properly. We encourage you to look out for tailgaters into the car park and advise concierge immediately of the time this occurs. Use a strong D-Lock on your bike or secure it in the secure cage area in the basement for \$150 per rack per year.

Note: Thefts from the car park of private property are not covered under the Owners Corporation insurance.

Sky rise Lift issues (Levels 54-87)

At the moment only two lifts are operating in Sky Rise and this will continue for 3 months with parts having to come from overseas.

We understand lift wait times can be frustrating. Please consider this when you are denying lift access to a resident as the next lift could take a while to arrive.

Goods lift Bookings

Our loading dock team needs at least one weeks' notice for your move because its really busy at the moment.

Over the last few months there have been residents expecting to be bumped up when they have not booked their move, causing a lot of angst with those who have booked the lift as well as our staff.

The process is clear. Please contact the loading dock between 7am to 5pm Monday to Friday either on 9685 0116 or by email loadingdock@eurekatower.com.au to book your move.

NOTE: Delivery drivers who are not fully vaccinated will be turned away and your booking will be cancelled, so please make this clear to your removalist company.

Pedestrians / Cyclists in the Car Park

Additional security to the car park triggers an alarm when a person walks or cycles within a certain perimeter of the car park entry/exit.

To avoid constant alarms and assist in the overall security of the building, we ask pedestrians and bike riders to use/stay on the pedestrian walking area in front of the entry/exit doors, as well as the side pedestrian door.

In doing so, security can monitor unauthorised access to the building more successfully. Please help us to protect your belongings in the car park.



What's on in and around Southbank

Moulin Rouge! The Musical - Now Playing

Baz Luhrmann's iconic film Moulin Rouge! is a Broadway sensation, and now Moulin Rouge!



Where: Melbourne's Regent Theatre.

Visit: <https://moulinrougemusical.com/australia/home/>

Myer Christmas Windows.

A Melbourne tradition for 66 years, this year's Myer windows will be revealed on Sunday 14 November, and accompanied by kids activities, yummy sweets and giveaways until 3pm.



PLUS, Santa is officially back in town!

Take a ride on the Santaland express, send him a letter from Santa's Workshop and get a photo of your little ones meeting him.

GRAZELAND

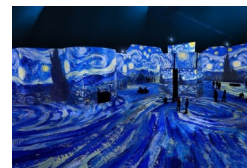
At Grazeland, you will enjoy much more than our city's best food – you get to enjoy live entertainment all weekend!

For local headline acts head to The Arch Stage (located next to the Meadow bar), or kickback with acoustic, jazz and chillout vibes at the Metro Stage (next to the metro bar).

Grazeland is located 5km from Melbourne CBD at 20 Booker Street, Spotswood (next to Scienceworks).

The LUME Melbourne

This inaugural experience features the vibrant works of Vincent van Gogh coming to life all around you while a symphony of sounds, aromas and tastes create an awe-inspiring multi-sensory experience.



Further Info:

<https://whatson.melbourne.vic.gov.au/things-to-do/the-lume-melbourne>

Eureka 89



The eureka 89 Xmas events are all close to booking out, but tickets are still available for a great NYE event.

Further Info: <https://eureka89.com.au/NYE2021/>

MERRY XMAS AND BEST WISHES FOR 2022

Its been a tough couple of years. No matter what you are celebrating this festive season, enjoy, have a great break and lets hope 2022 is better than ever.