

From Antoinette Hall, General Manager, Eureka Tower

As COVID-19 restrictions start to ease, the Building Management team is keen to get things back to normal quickly. Changes to restrictions are being closely monitored. As Eureka Tower facilities begin to reopen, we request you are patient and follow the guidelines put into place to ensure everyone is treated fairly and we do not breach any Department of Health & Human Services (DHHS) requirements. We thank you all for your understanding and patience and we will continue to keep you informed of all recent developments. Stay safe.



COVID-19—Easing of Restrictions

Pool:

The pool reopened on 1/6/2020 with restrictions in place. Bookings are essential and are in blocks of 90 minutes. Please book with Concierge.

Cinema:

The Eureka cinema has been reopened with restrictions in place i.e. only Eureka Tower Residents and 6 people at a time. Please book with Concierge.

Gym and Sauna:

The Gym will reopen to residents on 22/6/2020 with restrictions. Bookings will be applied however, more information will be provided closer to the reopening date. Concierge is not taking bookings for the gym at this point in time.

There is currently no reopen date for the saunas, Toilets, showers or change rooms at this point in time.

Until we are back to normal, bookings via Concierge are required —9685 0188 or concierge@eurekatower.com.au.

Cleaning is scheduled between all booking sessions.

Gym and Pool Induction

To use the Eureka Tower pool and gym facilities, an induction must be completed. The induction covers a medical evaluation, technical and procedural orientation and safety requirements for the facilities.

The next Gym and Pool induction will be held at 7:00pm on Monday 22/6/2020.

Bookings for this induction are open and can be made via Concierge. Numbers are restricted.

Apartment Works and Renovations

With the easing of COVID-19 restrictions, owners are advised that work on your apartment can now occur.

Owners and residents are reminded that all apartment work must be raised with Building Management before they commence. Building management will ensure that the planned works to your apartment meet the BCA guidelines. This is especially important when looking at floor covering options.

Before work commences, management will advise surrounding apartments that works will be undertaken in the area, and that some noise may occur.

Building Management has the right to shut down any works if they are unaware the work is taking place or if the work has not been properly signed off.

Instructions for building works are noted in the Owners Corporation Rules which are available on the Eureka Living Website. If you are unsure of the process or what is required, please feel free to email Krystal Johnson, the Eureka Tower Operations Manager on operations@eurekatower.com.au

Eureka 89

Eureka 89 are excited to announce that they will be opening their doors for dining bookings from 5/6/2020 and will open from Friday to Sundays.



With restrictions in place, bookings are essential.

Please visit their website for menu and reservations.

<https://eureka89.com.au/dine/>

For further information, please call 03 9693 8889

GENERAL

La Camera Southgate—Special Offer

For Eureka Residents only—for the month of June—Monday to Wednesdays only, any Eureka Tower resident showing their address on their licence can order any pasta and get another pasta for free from the takeaway menu.

This is valid for **pick up or dine in only (no deliveries)**.

If you wish to make a booking or pick up an order, please call 9699 3600 or go to: 2/3 Southgate Ave.

Melbourne bike rides

For all push bike enthusiasts, an invitation for Eureka residents to join social rides around Melbourne's bike paths and trails is on offer.

When: Most Saturdays, Sundays and/or Wednesdays

Cost: Free

Distance: Rides vary from 30km to 130km

Level: Rides vary from beginner to intermediate

Contact: Brett Seychell. brett@social-cycles.com

www.meetup.com/Social-Cycles-Melbourne-Meetup



Bike Audit

There are a shortage of bike racks at Eureka Tower and we are currently conducting a bicycle audit.

If you have a bicycle stored in the car park and not using it anymore, you can donate it to <http://www.bicyclesforhumanity.com/>. Please contact Concierge desk to assist.

All new Residents must register their bicycle with Concierge so we will allocate a bike rack to you. Bikes are not permitted in the building.

Hard- Rubbish

Eureka Tower has very limited space to store large waste items for long periods of time and due to an increase in requests for hard waste removals, the loading dock has arranged two regular pickups each month.

Residents are required to bring their own items down via the goods lift the night before collection.

Bookings are essential and can be made by contacting the Loading Dock team on 9685 0116.

Recycling

All residents are reminded that plastic bags should not be placed into the recycling bins.

Building Management can provide recycling guides if you are not sure which items are recyclable.

Takeaway (Uber eats, Deliveroo etc) & Deliveries

There has been an increase of delivery drivers leaving takeaway bags/boxes in the airlock or Eureka lobby unattended.

All take away food deliveries to the building **must be picked up by the resident immediately**.

When ordering food, residents are to advise the driver they **MUST** wait. Residents **must** come down and meet the delivery driver. Concierge will not hold any food delivery items.

All other deliveries, including Safeway and Coles trolley deliveries, furniture or boxes, must be delivered via the loading dock so we can temperature check and record the details of the delivery person.

Please ensure this is clear to the driver when booking.

Parcel Collection

Building management receives close to 150 parcels per day.

When parcels are delivered to Eureka Tower, they are processed, so they can be tracked internally, before they can be picked up by residents.

When your delivery company advises your parcel has been delivered, it means it is with the other 150 parcels received.

Building Management must process your parcel first. You will then receive confirmation and a slip in your mailbox when your parcel is ready for pickup. **Please be patient.**

Notice Board

Our noticeboard is currently turned off due to the touchscreen and COVID-19.

Please visit the Eureka Living website to find any ads on the resident's notice board. <https://www.eurekaliving.com.au/residents-noticeboard/>

You can email Concierge if you would like to place an ad on the website.