

From Antoinette Hall, General Manager, Eureka Tower

With COVID-19 restrictions back on the table due to a 2nd wave of outbreaks, Eureka Tower Building Management have been busy putting more processes and procedures in place to provide a safe environment for all Eureka Tower residents. Once again we have had to close all Eureka Tower facilities, increase cleaning activity and place restrictions on staff as well and their ability to move around the building. This newsletter provides some information of what is now in place and we hope you will take the time to read it. Stay safe.



Eureka Tower Facilities

Unfortunately all Eureka Tower facilities have been closed until further notice.

Pool

A special mention though regarding the pool. The new pool tiles arrived and contractors have been on site, demolishing the internal pool tiles and getting it ready for its revamp. There is a 12 week timeline on the pool work, so it will hopefully be open again prior to the September school holiday break. We hope by then restrictions would have eased and we can reopen.

Pool Pod (Lift)

For those of you who may be unaware, one of the most recent purchases for the pool will be a pool pod. This pod in conjunction with the lift from the top of the stairs to Level 9 pool area, will give any resident easy access to the pool in a safe and controlled way.

It's a great investment for the building and its residents. Your Committee believe the pool pod will result in greater pool use, especially for those who have been unable to use the pool in the past.

Demonstrations and instructions will be provided prior to use for those who need to use it. To see how it works, check out the video link below:

<https://drive.google.com/file/d/0B4K0AyxTUIAzVXFmZGxSajlUkk/view>

Foyer Furniture & Sneeze Screens

Due to COVID-19 restrictions, we will be removing access to the seated area in the main foyer in the coming days to ensure cross contamination of public areas does not occur. We will also be installing sneeze screens at the concierge desk for the protection of all.

Temperature Checking

A temperature checking device has been located in the Eureka Tower air lock. Residents are free to utilise this device and check their temperature when entering the building. Instructions have been placed near the device to ensure its correct use.



Concierge Breaks

To ensure Concierge get their breaks and do not cross-contaminate if there is a COVID-19 outbreak, there will only be security present at the Concierge desk between the hours of: **12:00pm and 12:45pm, 8:00pm and 8:40pm and 3:00am and 3:30am.**

Unless urgent, it would be appreciated if you do not attend the Concierge desk during these times.

Steril-Aire

We are pleased to announce that Steril-Aire devices have recently been installed throughout the Eureka Tower common area air conditioning systems to improve the indoor air quality in the building.

Steril-Aire is a global leader in high-output ultraviolet germicidal solutions designed to improve indoor air quality and energy efficiency. Their devices are used around the world in hospitals, laboratories, schools, government facilities, offices and homes.

For more information please check out their website:

<https://steril-aire.com.au/>

For those of you who may wish to install Steril-Aire in their apartment at their cost, we will advise you of how this can be done once the lockdown period has ceased.

GENERAL

Masks - COVID-19

As of Wednesday 22 July 2020 11:59pm, The Victorian Government has made it mandatory to wear masks. Therefore for the safety of all staff and other residents, we request all residents in the building wear a mask when they step out of their apartment. There are many suppliers on line:



<https://www.chemistwarehouse.com.au/shop-online/4713/face-mask> or
<https://www.officeworks.com.au/shop/officeworks/search?q=mask&view=grid&page=1&sortBy=prod-product-wc-bestmatch-ab-testing-0>

Sensor Door Openers

Door sensors were recently installed to replace the 'push to exit' green buttons. This will allow complete hands-free operation when exiting the car park levels and the front foyer.

Rubbish Chute Blockages



Eureka Tower spends many hours and thousands of \$\$\$ each year to unblock the rubbish chute. It's a really awful job. Imagine, 70, 60, 30, 20, or even 10 floors blocked with rubbish that needs to be unblocked. **YUK!**

Follow the signage in the chute rooms. If it doesn't fit (doonas, pillows, blankets, boxes), will explode on impact (glass, kitty litter, cooking oil), or is a white good of some sort (i.e. microwave oven, kettle, set of old cutlery) —**DO NOT** put it down the Rubbish Chute.

Feeding the Birds with Seed

Please do not feed the birds on or from your balcony. We have bird seed and bird poop going all over the place by someone who has decided it would be nice to feed the birds. When safe to do so, please take your seeds to a park and feed the birds there. Its nicer.

Being Sick out of your window

Awful right? —and extremely costly. When this occurs, we need to get the window cleaners back in a hurry to clean all affected windows. If you must, please use the toilet bowl. Its common courtesy.

Throwing Items from your balcony

Another no no, and so very dangerous. Please do not do it. Police will be contacted.

Secure bicycle area



Since the introduction of the secure bicycle area, bicycle thefts in the building have reduced and we have had no thefts from the secured bicycle area.

For \$150 per annum, it's a good investment to ensure your ride is always secure. Speak with Concierge if you are interested in securing a space.

Short Stays & Visitors—COVID-19

As of 11:59pm on July 8 2020, holiday visitors are not permitted in metropolitan Melbourne or Mitchel Shire. This includes short-stay accommodation in these areas. Victoria Police are conducting routine enforcement of restrictions and can issue on the spot fines of up to \$1,652 for individuals. Eureka Tower building management will notify the police if short stays are detected. Non-essential visitors should not be visiting. If a visitor must attend have them temperature checked. If you are letting them in via the car park, ask them to come downstairs first for temperature checking. If they are over the recommended 37.4 degrees, they should not enter.

Only residents, visitors or working staff should be utilising the car park. This is a condition of the owners corporation rules.

Deliveries

Food Home Delivery—You must come down to meet with the delivery person immediately. Otherwise, unattended food items will be thrown away.

Safeway and Coles deliveries—Residents **MUST be home and deliveries cannot be left in the loading dock, otherwise charges may need to be imposed.** Deliveries must occur via the loading dock so we can temperature check and record the details of the delivery person they will then deliver via the goods lift. Advise this is a requirement when processing your order.

All other deliveries, including furniture and boxes—MUST BE booked via the loading dock.

Parcel Collection



Parcel deliveries are crazy at the moment. A Eureka Tower confirmation slip will be placed in your mailbox when your parcel is ready for collection.

Please, do not go to concierge prior to receiving this slip. Your parcel may have arrived, but has to be processed by our back of house team.