

From Antoinette Hall, General Manager, Eureka Tower

We get to enjoy a little bit of extra daylight hours at the end of the day with Spring and daylight savings upon us. Southbank has so much to offer with some lovely parks, walking tracks and restaurants so enjoy no matter what you choose to do. Some good options on the back of this newsletter.

A big thank you to the Eureka Tower building Management team with so much going on they don't skip a beat. Keep up the good work!!



New Eureka Staff (Michelle)

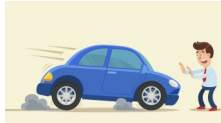
We're excited to welcome Michelle to the Eureka team! Michelle joins us as a part-time afternoon Concierge, and you'll mostly see her around every Thursday through to the weekend, from 3pm-11pm. Be sure to say hi when you see her at the desk.



Michelle, welcome and we wish you every success!

Car Park Etiquette - Speeding

Speeding in the car park is not permitted at any time. There are many people walking through the car park to get to lifts and/or their vehicles. Elderly and children who cannot always get out of the way quickly.



There have been a couple of near misses and one or two actual collisions in the car park recently. It happens. Please always be courteous, try to stay on the left side of the yellow line (difficult but please try) and drive slowly.

Contractor Sign In

Residents are reminded that all contractors doing internal apartment works **MUST** sign in at the Loading Dock, prior to commencing any work, regardless what works they will be doing. Signing in ensures all works are authorised, inducted, and alarms are isolated if necessary. This is also in compliance with the Owner's Corporation requirements. To make the process easier, instruct your contractors to enter via the Loading Dock at Cook St., where they can sign in first before being granted access to the foyer.



For larger renovations, Please contact Krystal (Operations Manager) in advance at operations@eurekatower.com.au, or visit <https://www.eurekaliving.com.au/eureka-services/operations-management/apartment-alterations/> for more information.

Parcel Deliveries

With the holiday season approaching, the amount of parcels getting delivered will also increase. We have seen this happen every year. Therefore, we ask residents to keep in mind the following:



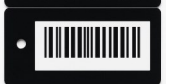
- If you receive a delivery notification, wait for the **My Parcel Locker SMS with your code** (allow 15 minutes or so prior to collection as courier might still be in the mailroom depositing other parcels).
- If you did not receive an MPL code due to the lockers being full or the parcel being too big to fit the lockers, please wait until you get a mail slip in your mailbox in the afternoon.
- Allow extra time for sorting - parcels that did not go into the lockers are processed manually. Your patience will be greatly appreciated.

Please note that Loading Dock and Concierge will not be able to assist with locating parcels until all deliveries are sorted and processed.

Keyset Barcodes and Secure Wire

Each resident's keyset that has been dropped off at the Concierge desk before is fitted with a barcode tag and secure wire for registration and tracking purposes.

If found, please call
9685 0188



Please **do not remove, tamper with, or replace** these tags.

Keysets without an attached barcode will require one if you wish to leave it at the desk. If a keyset has been registered with us before, but the barcode is removed, a [\\$25 replacement fee](#) will apply to setup a new one.

Eureka Tower Resident's Function

Tickets will soon be available for the Eureka Tower Resident's Function, to be held on Eureka 89 on **Sunday, 7 December 2025**. Save the date! More details to come.

Community

Noise in Common Areas During Quiet Hours

We've received a few reports of loud conversations in the hallways and lift lobbies, particularly late at night and early in the morning. Out of respect for your neighbours, we kindly ask residents to keep voices down and move quietly through these areas during these times, so neighbours aren't disturbed during quiet hours.



Mail Box Keys

Please ensure you carry your mailbox keys when collecting mail. Concierge is rarely able to assist with your mail collection, and it is resident's responsibility to have their own mailbox key.

If you do not have a mailbox key, or require a replacement, please speak with Concierge at the desk, or email concierge@eurekatower.com.au for details on how to order a new mailbox key.

Car Park Security - Securing Your Vehicle

We've been notified of a few vehicle break-ins reported in nearby car parks in the area. Whilst Eureka Tower car park remains secure, we encourage all residents to stay cautious.



Ensure your car doors are locked, windows are fully closed, and no valuable items are left inside, or in view.

Goods Lift Bookings

With the busy holiday season approaching, we remind everyone to book the goods lift well in advance for any deliveries and moves, as times can be filled up quickly. Please aim to schedule your booking at least one to two weeks in advance.



During this period, unbooked deliveries and moves will not be accommodated, so be sure to arrange your booking early. Email loadingdock@eurekatower.com.au or call **9685 0116**.

Smoking on Balconies

It is a breach of the Owners Corporation Model Rules for smoke to permeate into other apartments or common property. Now that the warmer months are coming and daylight savings has started, if you are smoking in your balcony, please ensure there are no surrounding open windows and keep your balcony door closed.

It is important that smoke does not permeate into common property or potentially any other apartments.

What's on in and around Southbank

Melbourne Fashion Week

A week-long celebration of fashion, creativity and culture, with city-wide runway shows in iconic locations. No dress code. No limits. Just bold self-expression.



When: 20-26 October 2025

Visit: <https://mfw.melbourne.vic.gov.au/>

Oktoberfest at Munich Brauhaus

Think oompah beats, bier by the litre, and feasting like a true Münchner.



When: Until 25 October 2025

Where Munich Brauhaus Melbourne 45 South Wharf Promenade South Wharf 3006

Melbourne Boat Show

Four huge days of boating action, innovation and family fun.



When: 16-19 October 2025

Visit: <https://whatson.melbourne.vic.gov.au/things-to-do/melbourne-boat-show>

Wicked Wardrobes Edition

Presented by Universal Pictures. Calling all Wicked fans and lovers of costuming alike.



When: 13-26 October 2025

Where: Federation Square

Visit: <https://whatson.melbourne.vic.gov.au/things-to-do/wicked-wardrobes-exhibition>

Italian Festa and Expo

The most comprehensive showcase of Italian culture even seen in Melbourne.



When: 18-19 October 2025

Visit: <https://whatson.melbourne.vic.gov.au/things-to-do/italian-festa-and-expo>

Melbourne Cup Lunch at The Langham

Enjoy a decadent buffet, prizes, and the thrill of the Spring Racing season with friends



When: 4 November, 12pm-3pm

Visit: <https://melbarestaurant.com.au/discover/special-events-offers/melbourne-cup-lunch-2/>