

From Antoinette Hall, General Manager, Eureka Tower

Dear Residents.

The last few months have been quite a disturbance on all residents and staff at Eureka Tower with main foyer and intercom works well underway. Below are some updates on where we are at with these major projects, plus some additional news. Thank you.



Main Foyer Changes

Main foyer changes are well underway. Glass to the main entry went in on 8/10/18, finally closing the area off. The new concierge desk was installed last week and looks great. A real statement piece to the foyer.

Now that the entry glass has been installed, further works should start to move fairly quickly, with tiling to be installed on the floors and walls this week.

The main hoarding is due to come down by 19/10/18. This will allow access through the new main foyer doors. New hoarding will be installed around the temporary entry (closest to River Rise) to commence work in this area.

Workmen are still working in the mail room and the wall next to the Premier Rise entry. This area will be hoarded off for about a week, whilst the walls are strengthened ready for finishing. Unfortunately this work will affect the mail room entry and exit again. This cannot be helped and we thank you for your patience.

Some work will be occurring in the evenings, for minimal disruption to residents.

The completion date for the entire project is Friday 26/10/18.

Mail and Mail Room

The majority of work in the mail room is completed, however there is still work to be done in this area which will affect access this week and next week.

The old notice boards will be removed and the entire mail room patched and painted. New electronic notice boards will then be installed. Carpet is the last thing to be changed in this area and we anticipate this occurring overnight to avoid disruption to residents.

We understand this is an inconvenience to many residents with access to the mail room and parcels being limited.

Unfortunately, this cannot be helped and we thank you once again for your patience.

Intercom Upgrade

Intercom replacements to River Rise are completed with Premier rise replacements well underway—up to Level 30.

There is one floor being changed over per day with patch and paint following. This means access to each apartment is required at least twice to ensure the intercom is operational and finishing is completed.

Our Concierge team are doing a great job in booking the appointments for the intercom change followed by the patch and paint process. It's a big job and has required constant revision.

It is important the sequence of floors is maintained when booking your intercom replacement. This is to ensure your intercom and those on your floor are operational as quickly as possible.

Once your floor is ready for intercom replacement, you will be contacted by our concierge team.

We thank you for your cooperation. It has been a difficult task for all involved and it has been the cooperation of residents that has allowed us to progress this far.

A very big thank you!

Reporting Building Issues

It is important that when an issue is noticed either within your apartment or on common property, our Concierge are advised immediately so your issue can be logged.

There are some items that can take a while to investigate and resolve, however building management is not in a position to resolve issues unless we know about them.

If an issue is related to your apartment in many instances, depending on the time of the day or night, building management and/or security may be required to attend your apartment. This is normal building practice.

Building management will investigate and aim to come up with an action plan to resolve any issues.

Community

Fred Hollows Foundation (FHF) —Eureka Tower Stair Climb

SPECIAL OFFER TO EUREKA TOWER RESIDENTS:

This year's [Eureka Stair Climb](#) will be held on Sunday November 25 from 6.45am until approximately 1.30pm.

The new charity partner FHF, will be raising funds through the event for their work restoring sight to the 4 out of 5 people who are needlessly blind around the globe. We're asking for your support to help them reach the target of \$350,000 for the event by either joining in the climb or supporting one of our staff who are climbing.

If you would like to climb yourself, we have been offered a **discounted registration fee for all residents**. When you [register](#), please use the code: ETRESID to receive a 10% discount.

Follow the link for information on the event including registration details. <https://www.eurekastairclimb.org/>

'STEP UP TO RESTORE SIGHT'

\$50 will restore sight for up to 2 people!

Yoga Workshop

A 2 hour yoga workshop has been arranged for:

Saturday 17 November 2018 @ 8.30-10.30am
L52 Eureka Tower
Cost \$50 pp

Some prior experience with yoga is required but you do not need to be a current student in the Wednesday dawn class to attend. Further notification will soon be available. Please call Caroline Giles 0407 542169 for more information.

Chute Blockages

Since the last newsletter, we have seen a reduction in the amount of chute blockages, so thank you.

Remember: 'If you have to PUSH your rubbish down the rubbish chute—it doesn't fit!

PLEASE contact our Loading Dock on 03 9685 0116 to organize disposal of your large items. We can bring a large bin to your floor for you to use if required.

Car Park Security

Once again please be vigilant when it comes to car park security. Immediately report any suspicious behavior in or around the car park to our Concierge. With 24/7 security, issues can be followed up without delay.

With all the new construction, Southbank has been a target for recent thefts in the area.

What's on around Melbourne—Here's a sample!

Victorian Seniors Festival

Where: Melbourne Town Hall. (90-130 Swanston Street, Melbourne) and Federation Square

When: 7 October—14 October 2018.

<https://www.seniorsonline.vic.gov.au/festivalsandawards>

Melbourne Marathon

When: 14 October 2018.

Where: Near Melbourne Park & Batman Ave.

<https://whatson.melbourne.vic.gov.au/Whatson/Sport/Participate/Pages/e0679989-9f9e-44d1-a286-2ed80f160a90.aspx>

Fire Gardens Festival

Where: Royal Botanic Gardens

When: 10 October—13 October 2018

<https://www.festival.melbourne/2018/events/fire-gardens/#.W7qWI2gzYdU>

Shatners World. The Return Down Under

Where: Arts Centre Melbourne—Liberty Stage

When: 11 October 2018

<https://www.artscentremelbourne.com.au/whats-on/2018/talks-and-ideas/shatners-world>

Bill Bailey-Earl of Whimsy

Where: Arts Centre Melbourne—Hamer Hall

When: 2—5 November 2018

<https://www.artscentremelbourne.com.au/whats-on/2018/comedy/bill-bailey>

La Bohème—Puccini

Where: Arts Centre Melbourne—State Theatre

When: 7—24 November 2018

<https://www.artscentremelbourne.com.au/whats-on/2018/seasons/oa/la-boheme>

School of Rock—The Musical

Where: Her Majesties Theatre

When: 31 October—31 November 2018.

Bookings: 132 849 or customer.help@ticketek.com.au

Loading Dock Team

We welcome Mia Black to the loading dock team after Matt Blight's departure. For all loading dock enquiries, including any moves in or out of the building, Mia or Stephanie can assist. Please contact 9685 0116 for loading dock services and/or information.