

From Antoinette Hall, General Manager, Eureka Tower

Dear Residents.

Welcome to 2019 and our first newsletter of the year we trust you all had some time off and are back into the full swing of things. Kids are back at school or have just started school or kindergarten. Really lovely seeing them all in their school uniforms with their back packs. We wish them all a successful year ahead. This newsletter will provide you with some new news and updates.



Main Foyer Furniture

As well as a great looking foyer, we now have some lovely furniture. This furniture has been loaned to Eureka Tower free of charge by King Living, located on the corner of Cook Street and City Road, Southbank.

This furniture will be on loan until the new ordered furniture arrives which is expected to be end of March 2019.

Thank you King Living.

Eureka Tower Cladding

With the recent events involving flammable cladding on high rise apartment buildings, we would like to advise all residents Eureka Tower has been declared safe by the VBA, the City of Melbourne and the MFB.

The Eureka Tower committee had the external cladding of the building checked as soon as flammable cladding was first raised with a letter of compliance issued by the VBA in November 2016.

Motorbike Helmets

For security reasons, persons wearing motorbike helmets will not be permitted to enter the building unless their helmet is removed and left with concierge.



We request all residents advise their delivery drivers to remove their helmets when having deliveries. Unfortunately, if this is not adhered to, there may be more stricter requirements required, so it would be great if everyone could assist with this new requirement.

Those wearing helmets may be refused entry or may be told to exit the building if their motorbike helmet is not removed prior to entry.

We thank all residents for their cooperation.

Cigarette butts and other items over balconies

Cigarette butts or any other items are not to be discarded over balconies. They create a fire risk and a danger to those below. Please use ashtrays with a lid, then remove it from your balcony when you are finished. Please disregard any rubbish wisely and keep your balconies clear.

Storing items in the car park

Your car parking space is for your vehicle and not for storing other items. Please keep your car space free of stored items due to fire risk and to maintain the aesthetics and cleanliness of the car park.

Those storing items in their car park, will soon be notified.

Foyer Doors

The following times are set for the new air lock doors.

External door is locked from 7pm—7am. Swipe to enter the air lock and swipe again to enter the main foyer.

Security may also be activated during high security risk events e.g. White Night, or high wind events.

Otherwise internal sliding door is sensor activated to exit unless in an emergency.

Intercom Upgrade

Intercom replacements, testing and commissioning of the new intercom system are at their final stages.

If you are having any issues with your intercom, please advise Concierge in writing so we can address before the contractors finalise.

We thank everyone for their patience and assistance with getting this project completed. Its been a great effort by everyone in the building as well as the building management team.

Building Security over Christmas & New Year

Increased security throughout the building and cooperation of residents and their visitors resulted in no incidents reported for Christmas and New Years Eve celebrations.

Thank you everyone.

Community

Owners Corporation Rules

Every strata titled building in Victoria must comply with the Model Rules set by the Owners Corporation Act 2006.

In addition to these rules, Eureka Tower has its own set of Additional Rules. These are over and above the Model Rules.

We request all residents in the building abide by the model rules and Additional rules set by Eureka Tower.

They are in place to ensure the peaceful enjoyment of all in the building, and to ensure the security and safety of the building is upheld.

Copies of the Additional Rules are available on the Eureka Living website. Just follow the link below:

<https://www.eurekaliving.com.au/wp-content/uploads/2015/03/OC-Additional-Rules.pdf>

Packages & Mail

Over 100 packages as well as mail deliveries are received each day and processed as quickly as possible. Residents are advised of package deliveries by placing a slip in your mailbox.

Whilst you may receive delivery notification via sms or email from the courier, please wait until receiving the slip in your mail box before going to Concierge to pick up your item as this slip is required for identification purposes.

Car Park Thefts

Even though Eureka Tower has very good security measures in place, we are still not 100% secure from thefts, especially in the car park.

We recommend the following actions:

- Use a good 'D' lock on all bicycles, whether they are on a bike rack or in the secure bicycle storage area. The option of the secure bicycle storage facility located in the basement for \$150 pa—some spaces available.
- Bicycles are not permitted in the building, through the foyer or in the lifts. Doing so is in breach of the Owners Corporation rules.
- Fit your motorbike with a tracking device and perhaps a back wheel lock to make it more difficult to move.
- Lock your storage unit with a high quality padlock. It is surprising how many car park storage units are left unlocked.
- Lock your vehicles and remove expensive items from view. Take all keys with you.

What's on around Melbourne—Here's a sample!

Melbourne Chinese New Years Festival

Where: Queensbridge Square. 1A Queensbridge Street, Southbank.

When: 02/02/2019 to 17/02/2019. Sat & Sun - All day.

Opera in the Market

Where: Queen Victoria Market. Cnr Elizabeth & Victoria Streets, Melbourne. K Shed.

When: 4 March 2019. 7:45pm—10:30pm.

<https://whatson.melbourne.vic.gov.au/Whatson/ArtsandCulture/Opera/Pages/9d6ffbba6-8d4f-4975-9aec-abe18eb47b05.aspx>

Floating on the Yarra while you eat?

Abory Afloat: <https://arboryafloat.com.au/>

Broadsheet: <https://www.broadsheet.com.au/melbourne>

Chinese New Year

Where: Arts Centre, Hamer Hall

When: 13/02/2019

<https://www.artscentremelbourne.com.au/whats-on/2019/seasons/mso/chinese-new-year>

A Symphonic Celebration—This is a free event

Where: Sidney Myer Music Bowl

When: 20/02/2019

<https://www.artscentremelbourne.com.au/whats-on/2019/seasons/mso/a-symphonic-celebration>

Loading Dock Team

Thank you everyone for booking your move with our loading dock ladies Mia and/or Stephanie. Unbooked moves result in time delays, causing frustration and disappointment. **All moves no matter what size, must be booked.**



Real Estate agents, please advise your tenants .

3 hour time slots are allocated for moves. There are many reputable and efficient firms who can easily work within this times frame depending on the size of your move. Let Mia or Stephanie know the size of your move so they can book accordingly.

Moves that go over their allocated time incur a fee of \$50+GST ph (min. 3 hours. i.e. \$150+GST). This allows for the additional staff required to man this area.

Mia or Stephanie can assist you with reputable moving firms who know the building, have the relevant insurances and can assist you with your move. Call 9685 0116 for further information.